

What is Kudos Next Gen?

Kudos Next Gen is the upgraded recognition platform built in response to your feedback. You wanted more automation, smarter analytics, easier workflows, and more flexibility with rewards. So, we rebuilt Kudos to upgrade it from the ground up! With everything you loved, and many things you asked for. We've kept the core of what makes Kudos special. It's still the Kudos you know, but smarter, faster, and easier to use.

How much more does it cost to upgrade?

For current Kudos clients there is no charge to upgrade to Kudos Next Gen.

How long does it take to upgrade?

The technical migration which happens behind the scenes only takes about an hour however we recommend a blackout period of 3+ days to ensure you have time to set up automations, points banks, and new features like Incentives and Celebrations.

Do we have to upgrade?

Eventually yes, we will have all clients on Kudos Next Gen. Although that isn't in the near future, it is best to start planning today.

How do we upgrade?

Schedule a kick-off call with us to get started! [Book a meeting here](#).

I have more questions.

Please feel free to connect with support@kudos.com or reach out to your Client Success Manager.

Additional Resources to Help:

- [Video](#): A brief walkthrough of the upgraded Kudos platform.
- [Kudos Guide](#): What's new in the upgraded Kudos platform and what to expect during migration.
- [Manager Guide](#): A new Kudos experience, just for your managers!